

DIGITAL SERVICES

Monitoring & Maintenance

Helvar





25% faster installation and commissioning

Real time system diagnosis during installation and commissioning helps you be more efficient and save time by avoiding errors.



30% fewer site visits and less travel

With remote monitoring, you have full visibility of all errors - anytime, anywhere - making it much easier for you to plan ahead.

80% less time spent on site

For when you do need to go to site, our service gives you an automatic problem diagnosis, a fix recommendation, and points you to the correct location on the floorplan.

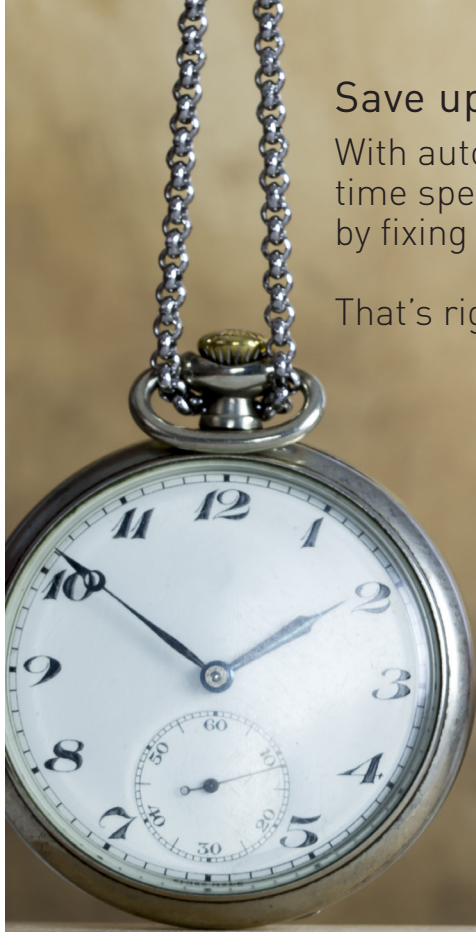
This means drastically less time spent on investigation, helping you to focus on what really matters.




Save up to 70% on maintenance costs

With automatic monitoring, you can reduce time spent on site and the number of callouts by fixing issues remotely.

That's right- make less visits to site.



A modern office interior with a white brick wall. In the foreground, a man and a woman are sitting at a white desk, facing each other and talking. The man is wearing a blue shirt and the woman is wearing a white jacket. They are both looking at a laptop on the desk. In the background, another person is sitting at a desk, and there is a large wooden shelving unit with many potted plants. The office has a bright, airy feel with a high ceiling and large windows.

Save lighting energy based on
real room usage

Finetune sensors and optimise
light-on time by utilising occupancy
data. Better lighting conditions for
people, with less energy used.

SERVICES & APPLICATIONS



Monitoring, Maintenance
& Adjustment



Insights for
Building Optimisation

LIGHTING INTELLIGENCE PLATFORM



Cloud integration
to third party
services



Analytics

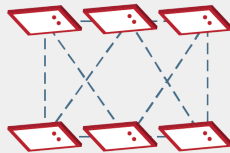


AI



On-site
integration
to BMS

HYBRID LIGHTING CONTROL SOLUTION

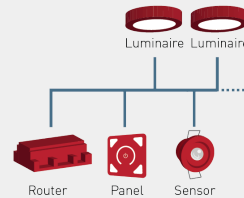


BLE Mesh

ActiveAhead Solution



Third party devices



DALI-2

Imagine Router Solution



24/7 MULTI-SITE MONITORING

A secure, server-less and modern solution that lets you see how all your connected sites are working. Accessible from anywhere and at anytime.



EASY ACCESS TO INFORMATION AND DASHBOARD

No local programs to install. Access your sites through any device – PC, Mac, smart device. Immediately see what needs to be done with an intuitive dashboard.



PRIORITISED ALERTS

Receive real-time alerts for any malfunctions and incidents in your lighting control system. Prioritised by how critical they are to help you plan your work.



FAST & EASY RESOLUTION WITH AUTO RECOMMENDATIONS

Each alert is accompanied by a specific recommendation on how to further diagnose or potentially resolve the issue.



NOTIFICATIONS WITH SEVERITY LEVEL

Subscribe to receive notifications via email for each site and each severity level, to help you react fast.



LOG HISTORIES FOR DEEPER ANALYSIS

A history of system events lets you dig into issues when needed.



ACCESS VIA VPN

Access capability for maintenance teams to centralise support over several sites at once.



EASY INTEGRATION

Alerts from sites can be integrated into other building system and services through well documented APIs.



SEE WHERE THE ISSUES ARE

Instantly get a floorplan view of issues in the building, colour coded by severity level. You can see whether they are concentrated, and where the most critical ones are.



SAVE TIME AND MONEY ON EMERGENCY LIGHTING TESTS

Emailed DALI emergency reports save you time and money by completing emergency lighting tests with a click of a button.

See what's new at helvar.com